



# COMPREHENSIVE CARE MANAGEMENT

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## ILS Comprehensive Care Management

The Independent Living Systems' (ILS) Comprehensive Care Management Program helps members with complex needs. The Program begins with a comprehensive assessment of an individual's health, social, and environmental needs. An individualized care plan is produced based on the member's level of risk and opportunity for care management. The care plan outlines the individual needs, goals, and associated interventions.

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More information





# 18% 11.6%

The Program has achieved a reduction of all-cause hospital readmissions

## Increased HEDIS/STARS performance in the following areas

	Goal	% Above Performance	Performance
Breast Cancer Screening	68%	32%	100%
Colorectal Cancer Screening	60%	35%	95%
Glaucoma Screening	66%	16%	82%
Controlling Blood Pressure	65%	7%	72%

### Health Risk Assessment (HRA)

National Committee for Quality Assurance (NCQA) certification of ILS' Health Risk Assessment tool.

### Care Plan Development

Customized care plan is created from a completed HRA. Provides a roadmap to maintain and improve a member's quality of health.

### Advocacy

Interdisciplinary team meetings are coordinated by the Care Manager to ensure compliance with the care plan.

### Customized ILS Technology

Award-winning, web-based platform called eCare streamlines the patient's care plan and provides access to ILS, the health plan, and health care providers.